



# NEW JERSEY HEALTH CARE QUALITY INSTITUTE

A BI-WEEKLY LOOK AT THE BUSINESS & POLITICS OF HEALTH CARE IN NEW JERSEY



## **PRESIDENT & CEO, LINDA SCHWIMMER** **New Poll Finds New Jersey Residents Embracing Telehealth**

In January of 2017, the Quality Institute, in partnership with the Eagleton Center for Public Interest Polling, released a poll examining New Jersey residents' experience with telehealth. We saw telehealth as a valuable way to extend access to care, and we wanted to know what people in New Jersey thought about this care and how many experienced it. At the time, [our poll](#) found that just 16 percent of people polled had any experience with telehealth. However, residents expressed an openness to trying telehealth, especially for visits to answer medication questions, to determine whether an in-person visit was needed, or for follow-up visits.

Fast forward five years, and the emergence of the COVID-19 pandemic. [Our most recent poll](#) with Eagleton, just released, found that 60 percent of New Jersey residents have used telehealth. The poll also found that 70 percent of New Jersey residents reported being very likely or somewhat likely to continue using telehealth services for medical care in the future.

The poll quantifies what we already knew: telehealth has fast become a significant way for people to get health care. The new data add urgency to efforts to better understand the quality, accessibility, and costs of virtual health care...

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## TAKE FIVE INTERVIEW

### Interviews with members, influencers, and noteworthy people

Andrew P. Aronson is President and CEO of the [Health Care Association of New Jersey](#) (HCANJ), which promotes quality care for residents in New Jersey's long term care facilities. HCANJ is a member of the Quality Institute's Association Council.

**Interview Sneak Peek:** *The federal government is keenly focused on defining minimum staffing requirements that nursing homes will need to meet to ensure all residents are provided safe, high-quality care, and nursing home workers have the support they need. What role will HCANJ play in this process?*

We're involved with the federal discussions as part of our national organization, the American Healthcare Association. To promote quality care, federal standards would have to be flexible enough to allow providers to tailor their staff to meet the specific needs of their residents. For example, the direct care staff of a nursing home with a specialized vent or pulmonary unit might look very different from the staff of a building with a specialty such as memory care or behavioral management.

Also, standards would have to include all direct care staff. More nursing homes are using nurse practitioners or advanced practice nurses. In New Jersey, we have specialized infection preventionists. Many states have other categories, such as feeding aids or medical technicians. These are examples of workers that would need to be considered...

[Read Full Interview](#)

**In Memory of  
Former Governor  
James Florio**



**JAMES FLORIO**

Former Quality Institute Board member, long-time partner, and supporter of our work.



"At the Quality Institute, we are saddened by the passing of Governor Jim Florio, who joined our board in 2007 and contributed valuable insights to our mission to advance health care safety, quality, and affordability. Governor Florio worked passionately to end gun violence and was among the first to recognize that gun violence must be viewed as a public health issue. He was also the first chair of the Quality Institute's Mayors Wellness Campaign. Gov. Florio was a man of immense integrity, warmth, and wit — and we will miss him." - [Linda Schwimmer, President and CEO](#), the New Jersey Health Care Quality Institute

## Best Hospitals for Maternity Care

You and your newborn(s) want the best care a hospital can offer a new life. Money and The Leapfrog Group's Best Maternity Care Hospitals highlights the institutions that deliver just that.



Just released: [Money](#) and [The Leapfrog Group \(LFG\)](#)'s list of [Best Hospitals for Maternity Care](#). Selected hospitals were able to meet the Leapfrog Hospital Survey's high standards for maternity care and earned an "A" or "B" in the latest Spring 2022 Leapfrog Safety Grades. Check out the 10 NJ hospitals that made the list:

- [Capital Health Medical Center - Hopewell](#)
- [Hackensack Meridian Ocean University Medical Center](#)
- [Hackensack Meridian Palisades Medical Center](#)
- [Hackensack Meridian Raritan Bay Medical Center](#)
- [Inspira Medical Center Elmer](#)
- [Inspira Medical Center Vineland](#)
- [Monmouth Medical Center](#)
- [Newark Beth Israel Medical Center](#)
- [Robert Wood Johnson University Hospital Somerset](#)
- [Virtua Voorhees Hospital](#)

LFG & Money's Best Maternity Care Hospitals

## NEW MEMBER

**NAVVIS**

### Navvis

[Navvis](#) is transforming healthcare for millions of people and thousands of physicians and their practices. As an operating partner to some of the country's most innovative health plans, health systems, and physician organizations, Navvis provides solutions that accelerate the journey to value-based care.



For information on how to join, please contact Virginia Tesser at [vtesser@njhcqi.org](mailto:vtesser@njhcqi.org).

To learn more about our current initiatives, please visit our website at [www.njhcqi.org](http://www.njhcqi.org).  
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