Health Care Equity Certification

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Our Mission

Enabling and affirming the highest standards of patient safety and healthcare quality for all

2

Our Vision

That all people always experience the safest, highest quality, best-value health care across all settings



3

It's our responsibility to drive value, agility, burden reduction and innovation with the organizations we serve."

Jonathan B. Perlin, MD, PhD

President and CEO, The Joint Commission





The H.E.L.P Agenda

Grand Challenges Facing Organizations and Communities



What	Why	Benefit
Health Equity	 Responsibility & Patient Safety Issue National Patient Safety Goal Advanced Certification 	Improves access, quality, and reduces costs for populations
Environmental Sustainability	Health, Equity & Patient Safety IssueSustainable Healthcare Certification	Tackles issues that are directly responsible for increasing disease burden
Learning	Responsible Use of Health Data CertificationGuide safe, effective, equitable AI & algorithms	Protecting patient privacy and organizations by ensuring responsible use of data
Performance Integration & Improvement	 From "performative" to performance improvement Eliminated obsolete standards Introduced "directional" standard Latitude to address complex issues 	Reducing survey burden and leveraging innovation to increase efficiency



TJC Health Care Equity Certification Program

- Launched July 2023
- Recognize organizations that go beyond the foundational accreditation requirements and strive for excellence
- Voluntary program for hospitals, separate from accreditation
- Focus on health <u>care</u> equity
- Certification requirements build upon on long-standing and recently released health care equity accreditation requirements

Certification Domains



Certification Domains

Leadership

- Strategic priority
- Board involvement

Collaboration

- Engage patients
- Engage community organizations

Data Collection

- Community
- Patients
- Staff

Provision of Care

- Staff training
- Patient-provider communication
- Patients with disabilities
- Health-related social needs

Performance Improvement

- Analysis of data to identify opportunities to improve disparate care
- Implement performance improvement activities

Realized Improvements

Most common focus areas :

- readmissions
- patient experience of care
- maternal care (cesarean section rates)
- diabetes care (A1c levels)

Interventions:

- incorporating families into patient care
- improving language interpretation services
- implementing culturally appropriate education and follow-up care



Health Care Equity Certification: Current Payer Recognitions

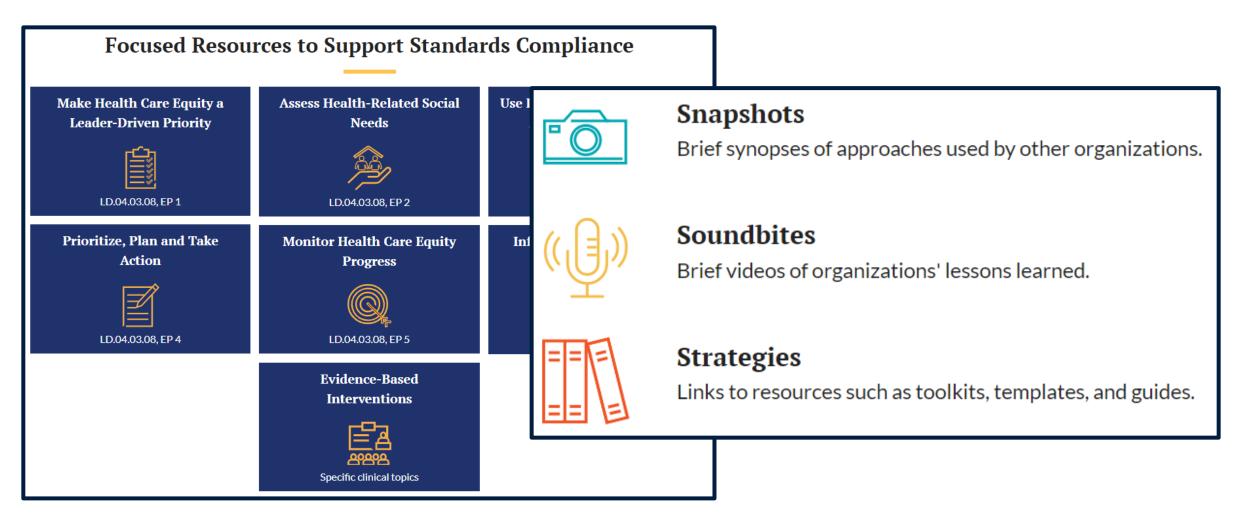
- Massachusetts Medicaid: 1115 Medicaid Waiver (HCE certification required by 12.31.25)
- Colorado Medicaid: HCE Certification Recognized in Hospital Quality Incentive Payment Program
- Elevance/Anthem BCBS: HCE Certification Adds Bonus Point in Hospital Quality Incentive Program

• CA, CO, CT, GA, IN, KY, ME, MO, NH, NV, NY, OH, VA, WI

 Meridian (IL)/Centene: Medicaid Managed Care Insurer Covers HCE Certification Fees for IL Hospitals

Resource Center

https://www.jointcommission.org/our-priorities/health-care-equity/standards-and-resource-center/



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